



Christmas Village

- As we approach our 73rd season, the way we operate Christmas Village is adversely impacted, the same way everything else in our lives has been.
- We have worked to create an initial set of guidelines and will continue to evolve them as more information becomes available.
- Christmas Village will be operating this year from December 13 - 24, with limited capacity.
- **Advanced Reservations are required for admittance into Christmas Village. We have reached capacity and all reservation time slots are full. Visitors with reservations, please present your reservation ticket to the attendant in the ticket booth for a wristband. Please wait until your group is called upon to enter through the front gates. No access is permitted through the back gates. Please print your reservation and bring it with you for your scheduled visit to present to the staff on duty.**
- Hours:
 - Weekdays: 1:00-8:30 PM
 - Weekends: 12:00 - 8:30 PM
 - Christmas Eve: 9:00 AM until Noon
- Masks will be required upon entry by all visitors.
- Hand sanitizer will be available throughout Christmas Village.
- 6' Social distancing will be required at all times amongst groups.
- There will be one way in through the front gates at Christmas Village and one way out near the gate by the Hot Chocolate Booth.
- A maximum of 56 people per hour will be allowed to make reservations.
- Maximum group size – 8 people.
- Groups will be allowed 5-minute maximum in each area – Santa's Room, Mrs. Claus's Room, Toy Shop, and the Grounds of Christmas Village.
- Santa, Mrs. Claus, and the Elves will be 6' away from all visitors.
- The Hot Chocolate Booth will be open, as volunteers are available.
- No groups will be allowed to re-enter the property once they leave.
- No one will be allowed to enter through the back gates, unless pre-approved by City staff for handicap accessibility.
- Donations will be accepted onsite in the designated donation boxes, online (https://torringtonct.myrec.com/info/activities/program_details.aspx?ProgramID=30110), in person at the Parks and Recreation Dept. or via US mail.
- The schedule and operations of Christmas Village is subject to change at any time upon the guidance and direction of State and Local Officials related to COVID-19.
- An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. If anyone in your group is reporting not feeling well, exhibits any symptoms related to COVID-19 or has had close contact with anyone confirmed to have the virus, please have them stay home. We reserve the right to refuse admission to anyone exhibiting symptoms of COVID-19.

www.torringtonct.org/christmasvillage

Be Safe ~ Be Well!